

### **Influenza A (H1N1) DSM statement, September 2009**

The Influenza A (H1N1) pandemic can have major global consequences in different parts of the world.

Like many other companies, DSM has prepared itself and has developed contingency plans. The focus of these plans is twofold: The care for our employees on the one hand, and business continuity for our customers on the other.

On both scores DSM will do its utmost. However, we can give no guarantees since our actions might be hampered by the breakdown of other deficiencies of external services.

Based on a previously developed Avian Flu contingency plan, all sites and offices have prepared themselves. The preparations consist of:

- Active communication to employees and customers
- Containment and prevention
- Travel and tracking
- Organization per site (Local response teams with roles and responsibilities)
- Maintaining essential business activities
- Testing of the plan

The DSM Business Groups are moreover required to evaluate the business continuity risks within the range of their activities.

The aim of the plans is to ensure that every foreseeable precaution is taken and that we are able to respond effectively to the Influenza A (H1N1) pandemic. A multidisciplinary team, reporting to the Managing Board, is coordinating the Influenza A (H1N1) pandemic preparations and actions. Regional Focal Points are coordinating the site-specific actions in their region.

DSM will endeavor to inform its customers as soon as possible if, due to the Influenza A (H1N1) pandemic, it is unable to honor its commitments. In such cases the company will try to find timely solutions in consultation with its customers.

DSM follows the guidelines of the WHO (World Health Guidelines) and will obey official rules and instructions in the countries in which it operates.