

Our sustainability strategy

Better products, better health, better eco-footprint, better value propositions

How we work towards greater sustainability

PEOPLE

- By offering our employees an inspiring working environment, a culture of accountability and a stable source of income
- By supporting the career development of our people
- By striving to continuously improve the safety and health of our employees, our customers and the people who live near our sites
- By being a responsible partner to society and all our stakeholders
- By working with works councils and other representative employee organizations in a mutually respectful manner
- By developing, manufacturing and marketing sustainable products and services in the fields of Life Sciences and Materials Sciences to support a healthier, more sustainable and more enjoyable way of life

PLANET

- By using energy and raw materials efficiently
- By continuously improving the eco-efficiency of our processes
- By developing, manufacturing and marketing products that help to reduce the eco-footprint of our (end-) customers
- By increasing the sustainability of our value chains

PROFIT

- By showing a solid long-term financial performance and thus creating attractive opportunities for investors
- By listening and responding to customers and prospects, shareholders and stakeholders and offering them sustainable, innovative solutions
- By cooperating with third parties in business and technology ventures
- By implementing, in developing countries, projects which are directly beneficial to the economic development of local communities and at the same time deliver profit for our company

Our mission as a company is to create sustainable growth. We do this by creating value via our products and services. At the same time, we aim to reduce our own eco-footprint, that of our customers and that of the value chain in which we operate.

Creating more value with less environmental impact is achieved by combining:

- **Eco-efficiency** – reducing the negative impact of (running) activities
- **Eco-effectiveness** – developing and designing products with end-of-life in mind
- **Sustainable production and consumption** – more functionality using less material

We engage with our stakeholders to identify the changing needs of the world in which we operate. As part of our strategy and stakeholder dialogue, we have identified four global mega trends: Climate and Energy, Health and Wellness, Functionality and Performance and Emerging Economies. We believe that by focusing our sustainability efforts on these four trends, we can seize on new commercial opportunities. Addressing the changing needs of society within the framework of these four trends is integral to our corporate strategy *Vision 2010*.

Having identified currently unmet needs, we aim to develop innovative product and process concepts to meet them, either as part of DSM's innovation efforts or within the framework of partnerships. In developing products to meet society's changing needs, we pay close attention to the ethical management of our supply chain. Our objective is not only to apply high ethical standards to our own activities but also to agree with our suppliers to do the same. This we achieve by means of our Global Supplier Sustainability Program. Offering innovative products helps our customers in turn to operate in a sustainable manner. The benefits are ultimately passed on to the end-consumer. We attempt to communicate as fully, accurately and transparently as possible about the contribution we make, our progress against targets, and challenges still to be resolved.

Our approach is inspired from start to finish by our Values: Respect for People, Valuable Partnerships and Good Corporate Citizenship. Our achievements are made possible by the talents, skills, experience and commitment of our employees. At the same time, we draw on our unique science base and technological capabilities to deliver innovative solutions that open up new possibilities and serve new markets.