

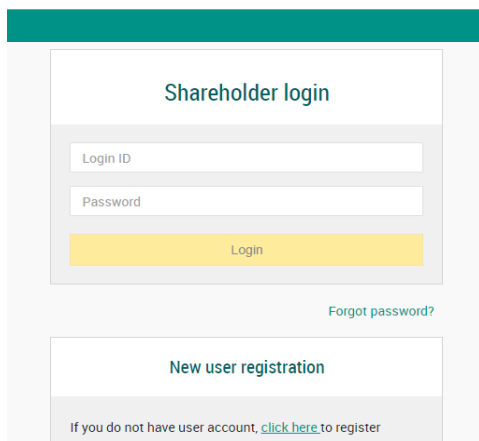
Virtual General Meetings

Manual and Frequently Asked Questions

Koninklijke DSM N.V.

Before Thursday 29 April 2021, 17:00 CET

Click here to login to the shareholder portal and click login



Shareholder login

Login ID

Password

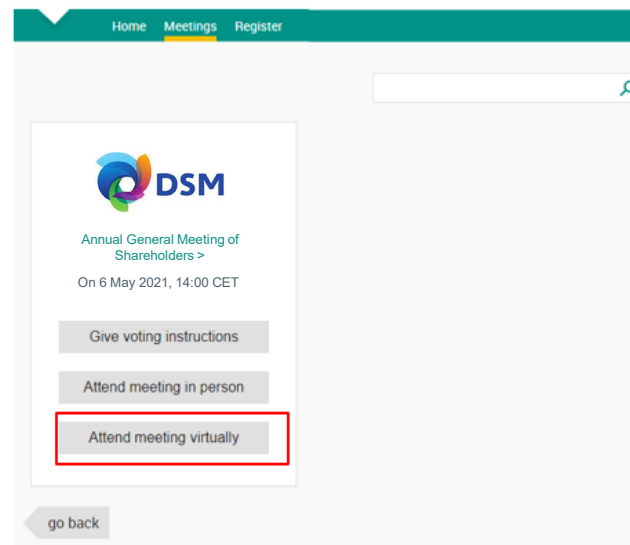
Login

[Forgot password?](#)

New user registration

If you do not have user account, [click here](#) to register

Select the meeting of Koninklijke DSM N.V. and select “Attend meeting virtually”



Home Meetings Register

Annual General Meeting of Shareholders >

On 6 May 2021, 14:00 CET

Give voting instructions


Attend meeting in person

Attend meeting virtually

go back

Before Thursday 29 April 2021, 17:00 CET

Register for virtual participation



Koninklijke DSM N.V.
On 6 May 2021 | 14:00 CET

Cancel

1/4 Shares and Account

Securities

Security class

Ordinary shares

Intermediary

ABN AMRO Registrar

ISIN
NL0000009827

Number of securities

☐ Entire holding
☒ Partial holding

Enter number of securities

8

Account

Securities account number


543913465

Next

Fill in all the details of registration for this meeting

Before Thursday 29 April 2021, 17:00 CET

Register for virtual participation



Koninklijke DSM N.V.
On 6 May 2021 | 14:00 CET

[< Back](#)[Cancel](#)

2/4 Phone, Terms and Conditions

Verification of phone number

Mobile phone number:

+31 ▾

622800115

Re-enter mobile phone number

+31 ▾

622800115

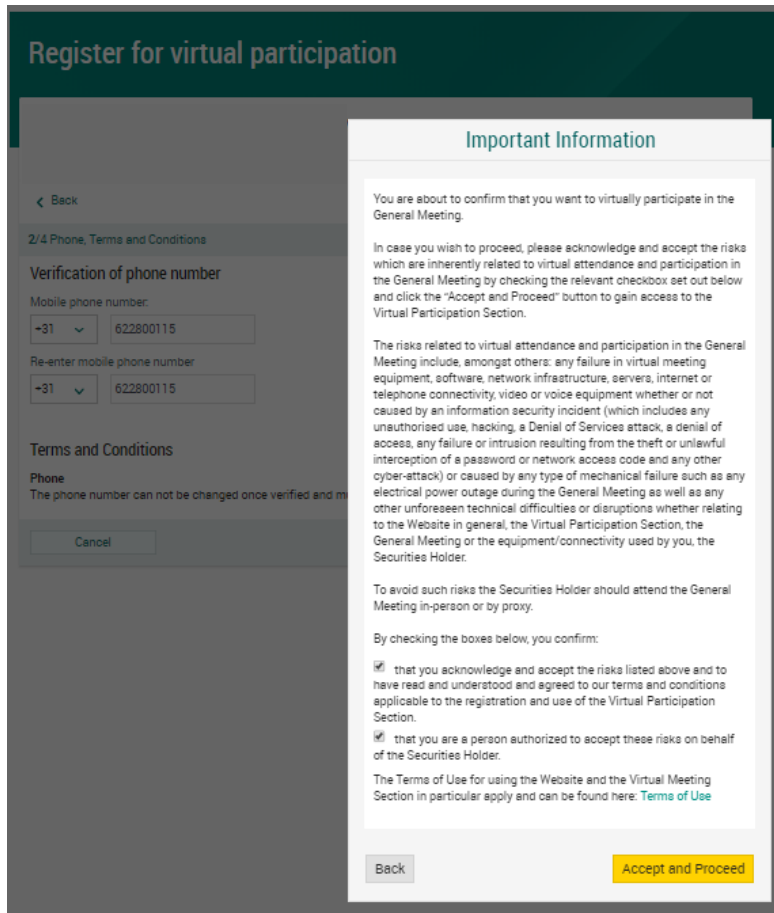
Terms and Conditions

Phone
The phone number can not be changed once verified and must be used till meeting ends.

[Cancel](#)[Acknowledge and Accept](#)

Fill in phone number
which will be used for 2
factor authentication

Before Thursday 29 April 2021, 17:00 CET



The screenshot shows a web form titled "Register for virtual participation". The form is partially obscured by a modal window titled "Important Information".

Register for virtual participation

[< Back](#)

2/4 Phone, Terms and Conditions

Verification of phone number

Mobile phone number:
+31 622800115

Re-enter mobile phone number
+31 622800115

Terms and Conditions

Phone
The phone number can not be changed once verified and m

[Cancel](#)

Important Information

You are about to confirm that you want to virtually participate in the General Meeting.

In case you wish to proceed, please acknowledge and accept the risks which are inherently related to virtual attendance and participation in the General Meeting by checking the relevant checkbox set out below and click the "Accept and Proceed" button to gain access to the Virtual Participation Section.

The risks related to virtual attendance and participation in the General Meeting include, amongst others: any failure in virtual meeting equipment, software, network infrastructure, servers, internet or telephone connectivity, video or voice equipment whether or not caused by an information security incident (which includes any unauthorised use, hacking, a Denial of Services attack, a denial of access, any failure or intrusion resulting from the theft or unlawful interception of a password or network access code and any other cyber-attack) or caused by any type of mechanical failure such as any electrical power outage during the General Meeting as well as any other unforeseen technical difficulties or disruptions whether relating to the Website in general, the Virtual Participation Section, the General Meeting or the equipment/connectivity used by you, the Securities Holder.

To avoid such risks the Securities Holder should attend the General Meeting in-person or by proxy.

By checking the boxes below, you confirm:

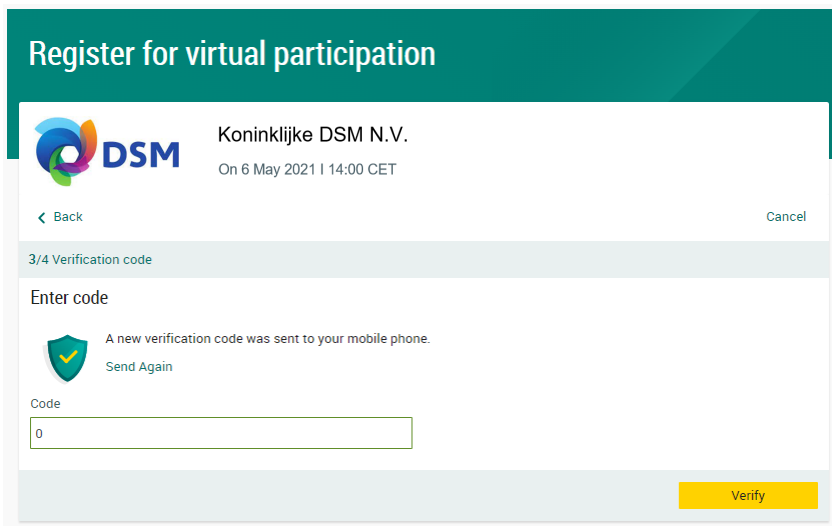
- ☒ that you acknowledge and accept the risks listed above and to have read and understood and agreed to our terms and conditions applicable to the registration and use of the Virtual Participation Section.
- ☒ that you are a person authorized to accept these risks on behalf of the Securities Holder.

The Terms of Use for using the Website and the Virtual Meeting Section in particular apply and can be found here: [Terms of Use](#)

[Back](#) [Accept and Proceed](#)

Notification will be displayed with highlighted risks and terms of use (including reference to ABN AMRO's policy)

Before Thursday 29 April 2021, 17:00 CET



The screenshot shows a mobile app interface for registering for virtual participation. At the top, a teal header reads "Register for virtual participation". Below this, the DSM logo and name "Koninklijke DSM N.V." are displayed, along with the timestamp "On 6 May 2021 | 14:00 CET". Navigation links for "Back" and "Cancel" are present. A progress bar indicates "3/4 Verification code". The main section is titled "Enter code" and contains a message: "A new verification code was sent to your mobile phone." with a "Send Again" link. Below the message is a text input field labeled "Code" containing the digit "0". A yellow "Verify" button is located at the bottom right of the form.

Key in the one-time-passcode as received on your mobile phone

Before Thursday 29 April 2021, 17:00 CET

Register for virtual participation



You successfully registered to join for virtual participation

Now that you have requested to virtually participate during the meeting your intermediary will have to provide an approval.

Please confirm your account number and telephone number to your intermediary

ABN AMRO Registrar
corporate.broking@registrar.co
--

Question

In case you have any further questions, please do not hesitate to contact ABN AMRO.
corporate.broking@nl.abnamro.com

To my events

Successful registration

Before Thursday 29 April 2021, 17:00 CET

A created requests can be seen in My Events (observe pending state)

My events

Meetings

My Account

Request type:

☒ Virtual participation


☐ Attendance requests

☐ Voting instructions

☐ Confirmed votes

Status: Pending

Search by issuer





Koninklijke DSM N.V.

On 6 May 2021 | 14:00 CET

Annual General Meeting of Shareholders

8 securities | Registration number 1.184.00002

Pending

Before Thursday 29 April 2021, 17:00 CET

Email details

Sent to: astrid.paepen@nl.abnamro.com
Subject: IMPORTANT: Confirmation request to vote virtually
Sent date: April 25, 2021 16:00
Email body:



Dear Ms. Paepen,

Your request to vote virtually during the meeting has been successfully processed.

We hereby inform you that your Intermediary has confirmed your entitlement to vote virtually.

How to vote virtually during the meeting?

Please click on this link below:

<https://obp-at05.eu-gb.myoluemix.net/shareholder/login?gmsid=8m539p0x1a3aND+5upRqId=0yu490vcrGkZZDypGk+8jsid=JkLq+JES4wv0dMTg0&reqType=VP>

Note:

The virtual meeting environment will be made available shortly before the start of the meeting as set out in the convocation note of ABN AMRO Bank N.V. Please check the meeting date and time and log in to [www.abnamro.com/shareholder](https://obp-at05.eu-gb.myoluemix.net/shareholder/login?gmsid=8m539p0x1a3aND+5upRqId=0yu490vcrGkZZDypGk+8jsid=JkLq+JES4wv0dMTg0&reqType=VP) before the meeting starts. Make sure you join on time if you join after the meeting starts, you will not be entitled to vote. Voting virtually will be enabled after the meeting is opened by the chairperson. Please note that you will receive login information necessary to vote virtually at the phone number you provided during your registration. You will need this phone number to vote virtually throughout the meeting.

Please email corporate.broking@nl.abnamro.com for all queries.

You can also contact helodesk number +31 203442000 for any problems with joining the meeting virtually.

Thank you for using [www.abnamro.com/shareholder](https://obp-at05.eu-gb.myoluemix.net/shareholder).

Yours faithfully,
ABN AMRO Bank N.V.

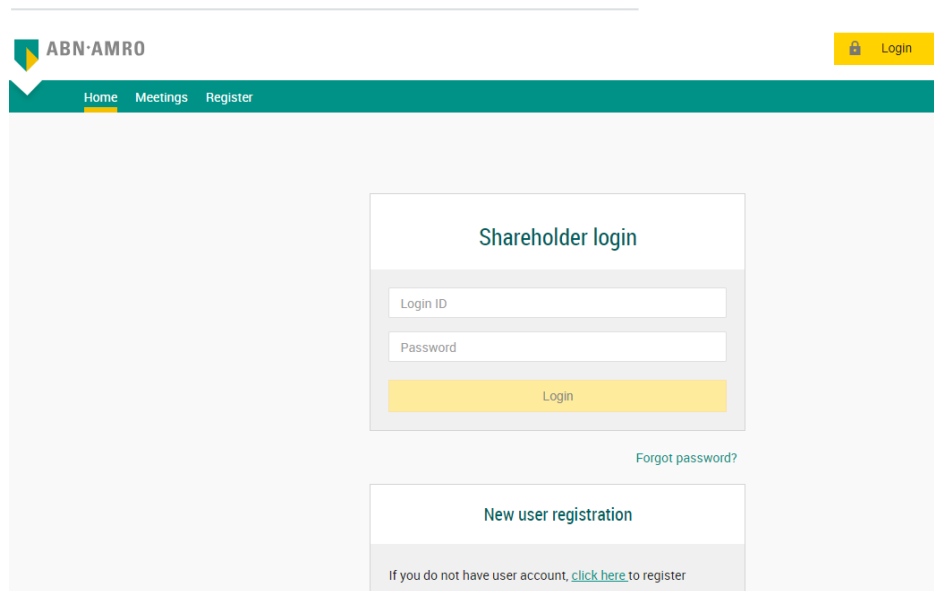
Important information

Voting virtually during the meeting has certain inherent risks, which include, but are not limited to any failure in virtual meeting equipment, software, network infrastructure, servers, internet or telephone connectivity, video or voice equipment whether or not caused by an information security incident (which includes any unauthorized use, hacking, a Denial of Services attack, a denial of access, any failure or intrusion resulting from the theft or unlawful interception of a password or network access code and any other cyber-attack) or caused by any type of mechanical failure such as any electrical power outage during the General Meeting as well as any other unforeseen technical difficulties or disruptions whether relating to the Website in general, the Virtual Attendance Section, the General Meeting or the equipment/connectivity used by you, the Securities Holder.

To avoid such risks the Securities Holder should attend the General Meeting in-person or by proxy.

Once approved by the intermediary, a shareholder will receive a confirmation e-mail

Before 14:00 CET on Thursday 6 May 2021



The screenshot shows the ABN-AMRO shareholder portal. At the top left is the ABN-AMRO logo. To its right is a yellow 'Login' button with a lock icon. Below the logo is a navigation bar with 'Home', 'Meetings', and 'Register' links. The main content area features a 'Shareholder login' section with two input fields: 'Login ID' and 'Password'. Below these fields is a yellow 'Login' button. To the right of the 'Login' button is a link for 'Forgot password?'. Below the login section is a 'New user registration' section with a link that says 'If you do not have user account, [click here](#) to register'.

Click here to login to the shareholder portal and click login

Join the meeting in My events

My events

Meetings

My Account

Request type:

☒ Virtual participation

☐ Attendance requests


☐ Voting instructions

☐ Confirmed votes

Status:

Approved

Search by issuer



Koninklijke DSM N.V.

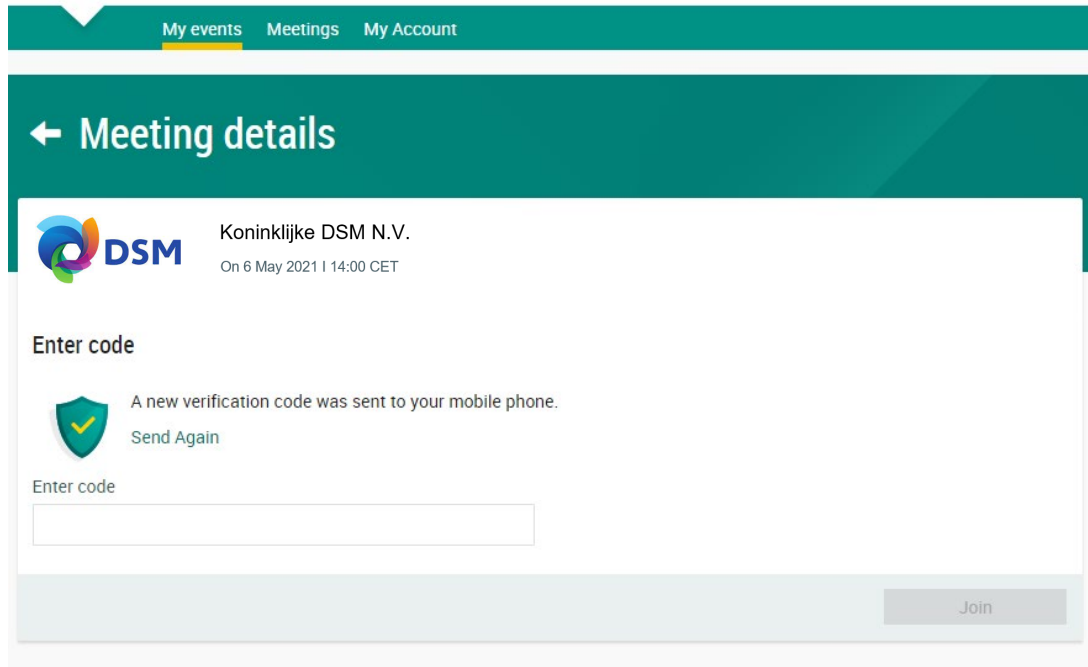
On 6 May 2021 | 14:00 CET

Annual General Meeting of Shareholders

8 securities | Registration number 1.184.00002

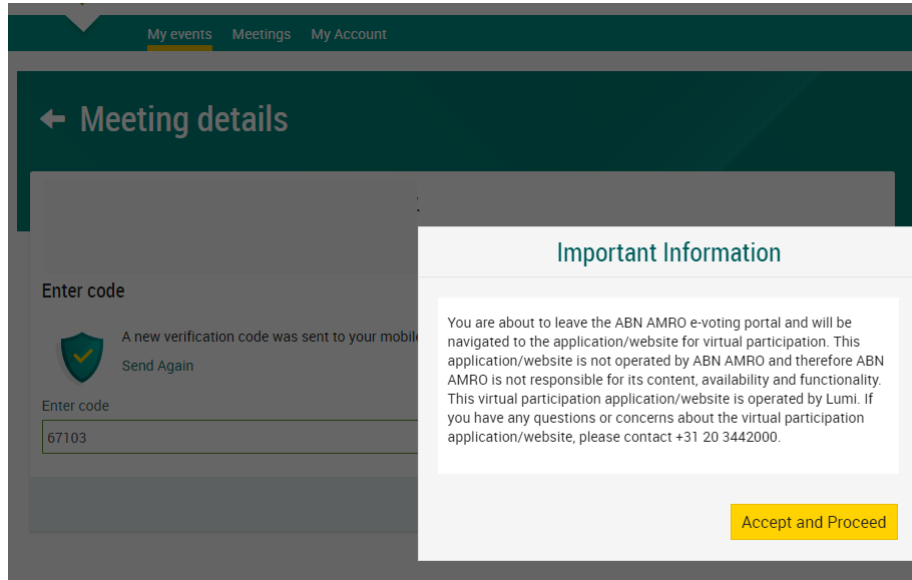
Approved

Join meeting



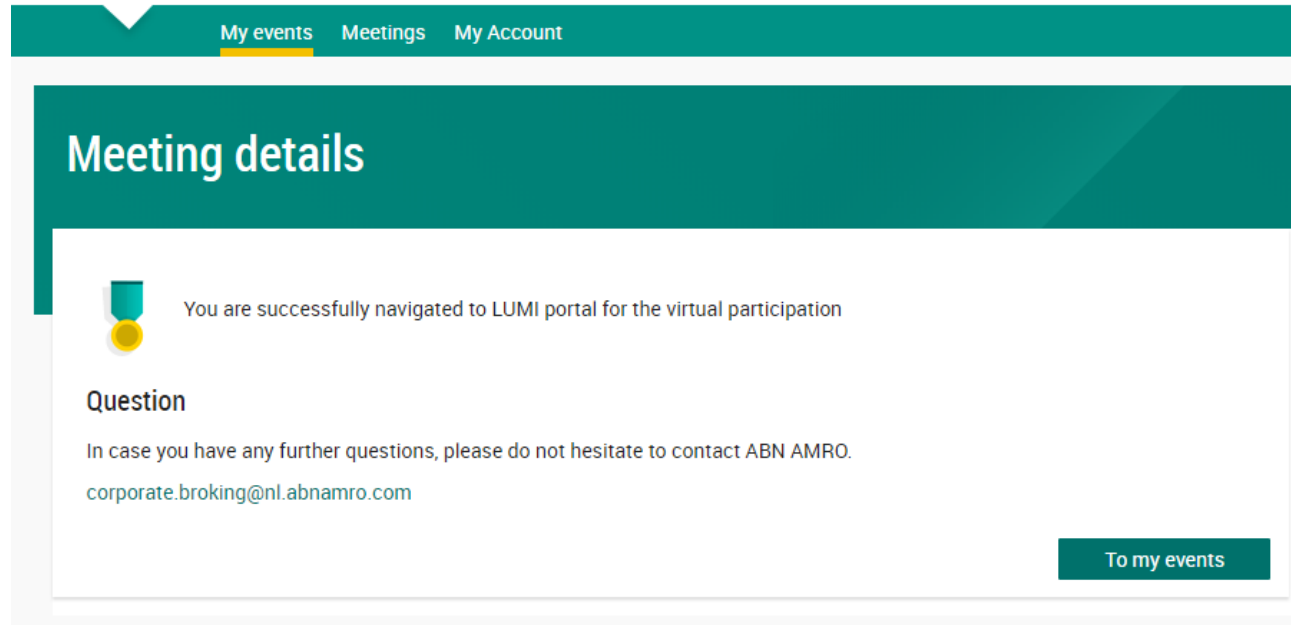
The screenshot shows a web interface for a meeting. At the top, there is a navigation bar with three tabs: 'My events', 'Meetings', and 'My Account'. Below this is a header section with a back arrow and the text 'Meeting details'. The main content area features the DSM logo, the text 'Koninklijke DSM N.V.', and the date and time 'On 6 May 2021 | 14:00 CET'. Underneath, there is a section titled 'Enter code' with a green shield icon containing a checkmark. To the right of the icon, it says 'A new verification code was sent to your mobile phone.' and 'Send Again'. Below this is a text input field labeled 'Enter code'. At the bottom right of the form, there is a 'Join' button.

Key in the one-time-passcode as received on your mobile phone



The screenshot shows a web interface for a meeting. At the top, there are tabs for 'My events', 'Meetings', and 'My Account'. Below this is a header with a back arrow and the text 'Meeting details'. The main content area is divided into two sections. On the left, there is a section titled 'Enter code' with a green shield icon and a message: 'A new verification code was sent to your mobile phone. Send Again'. Below this is a text input field labeled 'Enter code' containing the number '67103'. On the right, there is a modal window titled 'Important Information' with a yellow border. The text inside the modal reads: 'You are about to leave the ABN AMRO e-voting portal and will be navigated to the application/website for virtual participation. This application/website is not operated by ABN AMRO and therefore ABN AMRO is not responsible for its content, availability and functionality. This virtual participation application/website is operated by Lumi. If you have any questions or concerns about the virtual participation application/website, please contact +31 20 3442000.' At the bottom right of the modal is a yellow button labeled 'Accept and Proceed'.

Successful one-time-passcode validation, notification will be shown please accept to proceed



Successfully navigated to
LUMI portal

12:00 – 14:00 CET registration open



AGM 6 May 2021

U bent succesvol ingelogd

De vergadering zal plaats vinden op dinsdag 17 december 2019.

[Bekijk hier de agenda](#)

[Bekijk hier het jaarverslag](#)



14:00 Follow the webcast



AGM 6 May 2021

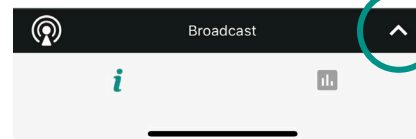
U bent succesvol ingelogd

De vergadering is begonnen, klik op de Broadcast knop om de webcast te volgen.

De stemming is reeds geopend, klik op de stem knop om uw stem uit te brengen.

[Bekijk hier de agenda](#)

[Bekijk hier het jaarverslag](#)



Click here
for webcast

14:00 Voting is open



AGM 6 May 2021

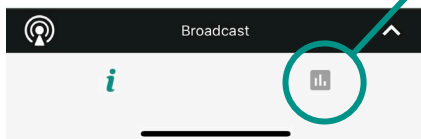
U bent succesvol ingelogd

De vergadering is begonnen, klik op de Broadcast knop om de webcast te volgen.

De stemming is reeds geopend, klik op de stem knop om uw stem uit te brengen.

[Bekijk hier de agenda](#)

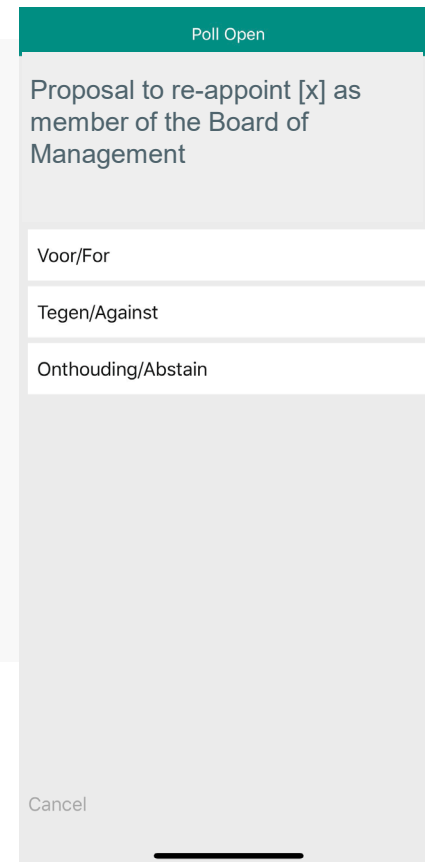
[Bekijk hier het jaarverslag](#)



Click here
to vote

Please vote on all agenda items

This feature will be open during the AGM



registration process

How can I register to participate as a virtual shareholder at the Koninklijke DSM N.V. Virtual Meeting?

➡ As a Koninklijke DSM N.V. shareholder/depositary receipt holder, you will first need to create a profile via www.abnamro.com/evoting, where you are requested to provide your mobile phone number and custody account number.

Where can I login to participate in the Virtual Meeting as a virtual shareholder?

➡ You can participate via the ABN AMRO platform and login via www.abnamro.com/evoting

I don't know my login details for the ABN AMRO platform?

➡ You can easily request a new password via the website www.abnamro.com/evoting or contact ABN AMRO via: ava@nl.abnamro.com.

registration process

The ABN AMRO platform isn't allowing me to login, what should I do?



Please contact ABN AMRO at ava@nl.abnamro.com or by telephone +31 (0)20 344 2000.

Can I test if I can get into the virtual environment ahead of the Virtual Meeting?



Yes, you can do so after the Close of Registration, Thursday 29 April 2021 following the guidelines on www.abnamro.com/evoting. Should you face difficulties, please contact ava@nl.abnamro.com or by telephone +31 (0)20 344 2000.

How do I know if my bank has approved my registration for the Virtual Meeting?



You will receive a confirmation from ABN AMRO by email. This might take a few minutes. In case the confirmation takes longer than that, please do not hesitate to contact ABN AMRO via ava@nl.abnamro.com or by telephone +31 (0)20 344 200. We advise that you already use the testing period before the day of the Virtual Meeting to test your access to the platform.

I haven't received an email from ABN AMRO, what should I do?



Please contact ABN AMRO via ava@nl.abnamro.com or by telephone +31 (0)20 344 2000.

registration process

I have already registered for online participation at the Virtual Meeting, but now I would like to participate in-person or through a proxy. Is that possible?



It is not possible to participate in person. You can hand in a proxy before the Close of Registration, Thursday 29 April 2021 17:00 CET. As further specified in the convocation of the Virtual Meeting and as stated on www.abnamro.com/evoting.

As of which moment can I login to the Virtual Meeting?



You can login within a time frame of two hours before the start of the Virtual Meeting. Once you have done so you are counted as a shareholder attending the Virtual Meeting, even if you leave before the start of or any time during the Virtual Meeting (whether or not due to an internet connection failure).

shareholder meeting

How can I follow the Virtual Meeting?



You will be able to follow the meeting via webcast via www.abnamro.com/shareholdermeeting or in the virtual environment via www.abnamro.com/evoting.

Can I follow/participate the Virtual Meeting if I'm not a shareholder?



Yes, to follow the webcast please visit www.abnamro.com/shareholdermeeting, but you cannot vote or speak. You can also follow the webcast on dsm.com.

What do I need to do to participate at the Virtual Meeting?



You can submit your votes via proxy through ABN AMRO or attend the Virtual Meeting online, or you can register via www.abnamro.com/evoting.

When do I need to login when I want to attend and vote during the Virtual Meeting virtually?



You will be able to login from two hours prior to the meeting until the meeting starts. The meeting will start at 14:00 CET on 6 May 2021.

How do I know that I can vote during the Virtual Meeting?



Once the Chairman has opened the shareholder meeting, you will be able to vote until the Chairman declares that the voting will be closed.

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shareholder meeting

How do I know that I have voted at the Virtual Meeting?

➞ The application will confirm that your vote(s) has/have been received.

Can I ask questions as a virtual participant of the Virtual Meeting?

➞ Yes, questions about items on the agenda can be submitted prior to the Virtual Meeting as described in the convocation. Only shareholders who submitted questions in accordance with the procedures set forth above will be given the opportunity to submit follow-on questions during the meeting for which they will receive separate instructions.

Can I also vote in advance of the Virtual Meeting?

➞ Yes, you can by giving a proxy voting instruction via www.abnamro.com/evoting.

I have already voted through proxy on the ABN AMRO Website, do I need to vote again?

➞ No, your proxy voting instruction will remain valid.

I have already voted through proxy on the ABN AMRO Website, can I change my vote during the Virtual Meeting?

➞ If you grant a proxy voting instruction your vote has, in fact, been made before the meeting takes place and you will only be able to change your voting instruction until Close of Registration, Thursday 29 April 2021, at 17:00 CET.

shareholder meeting


I have already voted through proxy on the ABN AMRO Website, can I still follow the Virtual Meeting?



Yes, you can via the webcast available on www.abnamro.com/shareholdermeeting or on dsm.com

I am unable to vote.



Once the Chairman has opened the shareholder meeting, you will be able to vote until the Chairman closes the voting, if you are a registered shareholder. Press the voting button  to submit your votes. Please make sure you are connected to the internet.

How can I submit a vote?



During the meeting you will be able to vote. Press the voting button  to submit your votes. When selecting the button of your choice your vote will be cast automatically. You will see a confirmation in your screen.

How can I change my vote?



You will be able to amend your votes during the meeting, you will be able to vote until the Chairman declares that the voting will be closed.

General questions

I appreciate the possibility to participate online at the Virtual meeting, I wonder how Koninklijke DSM N.V. ensures that online participation will be without issues?

⇒ DSM offers the application through third parties that have gathered experience with organizing these virtual meeting. But even though DSM has given its best efforts to ensure that shareholders are offered a best-in-market service, it cannot guarantee that shareholders may experience issues that are common to any first-generation innovative application.

Will all future DSM's AGMs take place virtually?

⇒ DSM will at its own discretion, decide on the format of the meeting before each shareholders' meeting.

Why should I choose for online participation when I can grant a proxy voting instruction as I did before?

⇒ When you participate online, you will be able to take into account the deliberations (just before and) at the general meeting before you decide how to vote. If you grant a proxy voting instruction your vote has, in fact, been made before the meeting takes place and you will only be able to change your voting instruction until Close of Registration, Thursday 29 April 2021, at 17:00 CET.

What will be done with all my personal data which I am asked to provide when opting for online participation?

⇒ DSM adheres to its GDPR policy, which can be found on [dsm.com](https://www.dsm.com)

general questions

Are there any rules and conditions set by DSM that apply to the Virtual Meeting?

➞ Yes, we would like to refer you to the terms and conditions relating to the Virtual General Meeting of Shareholders that apply which can be found on [dsm.com](https://www.dsm.com). If you participate online, you must read these terms.

I don't have a smartphone, tablet or pc. Will I be able to participate the Virtual meeting?

➞ Unfortunately, in that case the shareholder can't join the AGM virtually.

My internet connection isn't working properly. Will I be able to participate the Virtual meeting?

➞ You will need a working internet connection during the meeting. On your phone you can also use a mobile (3G/4G/5G) signal if available, or use WiFi.

My battery is almost empty. What do I do?

➞ The shareholder is responsible for a properly functioning and charged device.

What are the terms of use?

➞ You can find the policy regarding the Virtual General Meeting of Shareholders on [dsm.com](https://www.dsm.com). If you participate online, these terms are applicable.

general questions

How do I know my privacy is protected?



DSM adheres to its GDPR policy, which can be found on [dsm.com](https://www.dsm.com)

How do I know this is a safe way to vote?



The website of ABN AMRO has been thoroughly tested by various parties.

Which device should I use to participate online at the Virtual Meeting?



You can participate at the Virtual Meeting with any device that has a working internet connection and successfully logged in to the virtual environment via www.abnamro.com/evoting. Please make sure to have installed the latest version of your internet browser, Chrome, Firefox, Internet Explorer 11 and 10, Edge or Safari.

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general questions

The device that I will use for online participation has a camera installed: will, or can, I be made visible in the Virtual Meeting to other participants or anyone else?



No, that will not be the case.

When I participate online, will other shareholders be informed that I am participating or do they have the possibility to know that?



No. You will be registered on the registration list of all shareholders attending the Virtual Meeting, in accordance with the provisions of DSM's Articles of Association. However, this information will not be provided to other shareholders of DSM.

Who can I contact if my question is not above?



You can contact ABN AMRO via email ava@nl.abnamro.com or by telephone +31 (0)20 344 2000.

exercise of rights

Are my votes valid when leaving early? Can I re-join after I have left?

- Yes, assuming you have logged in successfully prior to the start of the Virtual Meeting this will not affect the votes casted until the moment you left. Re-joining the Virtual Meeting after you've left is possible and you will also be able to vote upon items that have been put to vote in the meantime. The polls for all items are open as of the start of the Virtual Meeting. With the exception of the first item regarding the amendment of the Articles of Association, the polls are closed after the last voting item on the agenda has been discussed

When there's a failure in my network connection, or my device stops working during the Virtual Meeting will I be able to login and continue to participate in the Virtual Meeting once the connection has been restored?

- Yes, assuming you have logged in successfully prior to the start of the Virtual Meeting, you will be able to continue participating in the Virtual Meeting after the network connection has been restored. You will also be able to vote on items that have been put to vote in the meantime. With the exception of the first item regarding the amendment of the Articles of Association, the polls are open during the Virtual Meeting and closed after the last voting item on the agenda has been discussed.

Will I be able to ask questions or make any comments to the meeting during the Virtual Meeting when I participate online?

- Yes, to ask questions, or to comment during the Virtual meeting, you are invited to file questions prior to the AGM. Only shareholders who submitted questions in accordance with the procedures set forth above will be given the opportunity to submit follow-up questions during the meeting for which they will receive separate instructions.

exercise of rights

Are there any voting restrictions when participating online?

➞ When participating online split-voting is not possible as it is not supported by the platform yet.

I have registered for online participation, but have sold my shares after that. Can I still vote on these shares?

➞ Yes, according to Dutch law the 28th day before the day of the Virtual Meeting is decisive for who will be able to vote at the Virtual Meeting. As registration is only possible after that record date, 6 April 2021, the right to vote remains even if you have already sold your shares in the meantime.

Will the possibility of online participation affect the proceedings at the general meeting?

➞ At the Virtual Meeting the usual proceedings for general meetings of DSM will be followed. However, with the exception of the first item regarding the amendment of the Articles of Association the polls for all items are open during the Virtual Meeting and closed after the last voting item on the agenda has been discussed.

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