



People, Planet and Profit

# DSM Supplier Code of Conduct

## Mission and core value

DSM's mission is to create brighter lives for people today and for generations to come. Our mission is supported by our core value that everything we do should contribute to a more sustainable world. To us, being sustainable means simultaneously creating value along three dimensions: human, environmental and economic. At DSM we call this our commitment to meeting the triple bottom line of People, Planet and Profit. Sustainability guides us in all our actions and also forms the basis for our Supplier Code of Conduct, which defines how we choose to do business and interact with our suppliers.

## Implementation

DSM believes that sustainability implies a responsibility to involve our Direct and Indirect (production-related and non-production-related) suppliers, contractors and agents in our pursuit for economic performance, environmental quality and social responsibility in our own company as well as in our value chains. We therefore expect suppliers and contractors to express their willingness and intent, also on behalf of their subsidiaries, to globally and/or locally comply with this code and to ask their suppliers to comply as well. Through dialogue with our suppliers, and training if required, we aspire to achieve an adequate implementation of the Supplier Code of Conduct, to continuously improve business conduct and to discover our suppliers' unique

competences that contribute to People, Planet and Profit.

## Compliance

We expect suppliers to use a proactive approach in establishing and maintaining the standards set forth in the Code, including the collection and evaluation of adequate and timely information, the establishment of relevant, measurable objectives and targets, and the regular monitoring and verification of progress.

This includes the implementation of a proper resource and organizational set up for this task. DSM's employees are expected to report to their management any practices in dealings with business partners that are in violation of the Code.

## Whistleblowing procedure

We encourage our suppliers to provide their stakeholders with access to a mechanism to raise concerns relating to (suspicion of) a breach of this code, or regulations. Employees who raise concerns in good faith will be protected from retaliation.

Suppliers or supplier's employees who wish to raise a concern regarding a (suspicion of) a violation by DSM or its employees of any laws or regulations or the DSM Code of Business Conduct can do so by contacting DSM's Corporate Alert Officer.

In the following paragraphs we present the DSM Supplier Code of Conduct along the three sustainability dimensions of People, Planet and Profit.

## People: the social dimension

- **Non-discrimination** - suppliers do not discriminate in any manner on the basis of race, ethnic background, nationality, age, religion, gender, sexual orientation or disability.
- **Forced labor and child labor** - suppliers do not use forced labor or child labor; suppliers act in line with Convention 138 (Minimum Age) and Convention 182 (Worst Forms of Child Labor) of the International Labor Organization.
- **Health and safety** - with respect to health and safety, suppliers implement strict policies with the aim of creating an incident- and injury-free work environment and of preventing the occurrence of occupational illness and health problems associated with its activities. At all levels, suppliers play an active role in identifying and rectifying unsafe situations, and they work on continuous improvement of the health situation of employees.
- **Life saving rules** - suppliers agree to follow our 12 Life Saving Rules and related practices, which set out clear and simple “dos and don’ts” covering activities with the highest potential safety risk. It is essential to make sure that the Rules are followed, and people are protected. We are determined to save lives.
  1. Do not work or drive under the influence of drugs or alcohol; only smoke in designated areas
  2. Work with a valid permit when required
  3. Test the quality of the internal atmosphere before and during the entry in a confined space
  4. Lock out, tag out and try out before work on machines or equipment begins
  5. Obtain authorization before Line Breaking
  6. Obtain appropriate authorization for the override prior to taking safety critical equipment out of operation or operating with failed safety critical equipment
  7. Use a suitable fixed or mobile platform, railing, or fall protection equipment when fall height is above 1.8m/ 6ft or a fall risk within 1.8m/6ft.
  8. Identify and assess the risks of lifting and hoisting and implement effective controls

Never enter the danger zone unless specific authorization is given

9. Apply Management of Change to technical, procedural or organizational changes

10. Apply the principle “no hot work on equipment in operation”. Obtain formal authorization from the owner before starting the hot work

11. Only operate internal transport equipment that meets DSM standards; Wear your seatbelt

12. Drive responsibly and comply with local law, do not exceed speed limits and wear your seatbelt. Phone calls, including handsfree, or sending/ reading texts are prohibited while driving. Do not drink alcohol or take drugs, if you drive afterwards. Plan your journey, especially when travelling to high risk countries or unfamiliar regions

- **Freedom of association** - suppliers respect the right of their employees to freedom of association and collective bargaining.
- **Fair remuneration** - suppliers pursue a fair remuneration policy with due recognition for performance.
- **Working hours** - suppliers do not force their employees to work excessive hours. In case employees are asked to work overtime, their extra work is compensated in line with local legislation.
- **Local community** - suppliers guarantee healthy and safe living conditions to local residents, support local job creating, local sourcing, education provisioning, and infrastructure development.

## Planet: the environmental dimension

- **Eco footprint** - suppliers ensure and demonstrate continuous environmental improvements, including a reduction in raw materials, energy, emissions, discharges, noise, waste and reliance on natural resources and hazardous substances by means of clear targets and improvement policies.
- **Product stewardship** - in accordance with the principles of product stewardship, suppliers identify the risks and environmental impact attached to their products during the production, distribution and transportation process as well as their entire lifecycle and look for opportunities to reduce these. In this context, suppliers share relevant knowledge, expertise and experience with their own suppliers, customers and other parties.
- **Continuous improvement** - suppliers continually evaluate and improve their products, working methods, production and services. Suppliers ensure that these changes are executed in a controlled way and are acceptable to their customers and stakeholders.
- **Waste** - suppliers have in place or shall establish a procedure for the safe handling, storage, transportation, utilization and disposal of waste in accordance with applicable legislation.
- **Information** - suppliers provide customers and the general public with clear information about the environmental and safety aspects of their products and production processes.
- **Safety and health risks for local residents** - suppliers shall systematically and regularly evaluate, or shall employ the services of an external party to evaluate, the impact of their activities on local residents, for example safety aspects, emissions, and waste from regular activity. The results are documented.
- **Emergency response** - suppliers make a reasonable and practicable effort to implement an emergency response program that addresses the most likely anticipated emergencies.

## Profit: the economic dimension

- **Law and regulations** - suppliers operate in full compliance with international, national and local laws and regulations that are applicable to their business operations and obtain all the necessary permits. Local industry standards prevail in cases where these are more stringent than local legal requirements.
- **Free and fair competition** - suppliers value free and fair competition throughout the world, and therefore comply with competition laws in all areas in which they operate and have implemented strict policies in this respect.
- **Embargoes and trade law** - suppliers respect the applicable trade laws and restrictions as imposed by the United Nations or other national or supranational bodies or governments and have implemented strict policies to ensure compliance therewith.
- **Bribery** - suppliers refrain from any form of corruption including extortion and active passive bribery.
- **Gifts** - suppliers respect that DSM employees do not give or accept any gift or favour that could compromise or raise doubts about the neutrality of the decisions made by DSM or the supplier. Suppliers are aware of and adhere to our requirements.
- **Conflict of interest** - suppliers disclose to DSM all available information about conflict of interest including financial interest of a DSM employee in any of suppliers' businesses.
- **Confidentiality** - suppliers protect all confidential information provided by DSM and its respective business partners.
- **Transparent accounting** - suppliers' accounting records and supporting documents show a true, fair and complete picture and reflect the nature of the underlying transactions.
- **Business continuity** - suppliers strive to maintain policies and plans that mitigate exposure to terrorism, crime, threats, pandemics, natural disasters and related major accidents.

Supplier representative:

Date:

Signature: