Hybrid General Meetings
Manual and
Frequently Asked Questions

Koninklijke DSM N.V.
Login procedure pre Close of Registration

Before Tuesday 3 May 2022, 17:00 CET

Click here to login to the shareholder portal and click login

Select the recent meeting of Koninklijke DSM N.V. and select “Attend meeting virtually”
Login procedure pre Close of Registration

Before Tuesday 3 May 2022, 17:00 CET

Register for virtual participation

Koninklijke DSM N.V.
On 10 May 2022 | 14:00 CET

1:1 Shares and Account

Securities

Security class
Ordinary shares

Intermediary
ABN AMRO Registrar

PSC
NL0000009627

Number of securities

Enter number of securities
8

Account

Securities account number
143913405

Fill in all the details of registration for this meeting
Login procedure pre Close of Registration

Before Tuesday 3 May 2022, 17:00 CET

Register for virtual participation

Fill in phone number which will be used for 2 factor authentication
Before Tuesday 3 May 2022, 17:00 CET

Notification will be displayed with highlighted risks and terms of use (including reference to ABN AMRO’s policy)
Login procedure pre Close of Registration

Before Tuesday 3 May 2022, 17:00 CET

Key in the one-time-passcode as received on your mobile phone
Before Tuesday 3 May 2022, 17:00 CET

Register for virtual participation

You successfully registered to join for virtual participation

Now that you have requested to virtually participate during the meeting your intermediary will have to provide an approval.

Please confirm your account number and telephone number to your intermediary

ABN AMRO Registrar
corporate.broking@registrar.co

Question

In case you have any further questions, please do not hesitate to contact ABN AMRO.
corporate.broking@nl.abnamro.com

Successful registration
Login procedure pre Close of Registration

Before Tuesday 3 May 2022, 17:00 CET

A created requests can be seen in My Events (observe pending state)
Once approved by the intermediary, a shareholder will receive a confirmation mail.
Login procedures at the day of the meeting

Before 14:00 CET on Tuesday 10 May 2022

Click here to login to the shareholder portal and click login
Join the meeting in My events

<table>
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<tr>
<th>Request type</th>
<th>Koninklijke DSM N.V.</th>
<th>Status</th>
<th>Joined</th>
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<tr>
<td>Virtual participation</td>
<td>Annual General Meeting of Shareholders</td>
<td>Approved</td>
<td>Approved</td>
<td>8 securities</td>
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Login procedures at the day of the meeting

Key in the one-time-passcode as received on your mobile phone.
Login procedures at the day of the meeting

Successful one-time-passcode validation, notification will be shown please accept to proceed.
Login procedures at the day of the meeting

Successfully navigated to LUMI portal

Meeting details

You are successfully navigated to LUMI portal for the virtual participation.

Question

In case you have any further questions, please do not hesitate to contact ABN AMRO.

corporate.broking@nl.abnamro.com
Login procedures at the day of the meeting

13:00 – 14:00 CET registration open

14:00 Follow the webcast

Click here for webcast
14:00 Voting is open

Please vote on all agenda items

Proposal to re-appoint [x] as member of the Board of Management

Click here to vote
registration process

How can I register to participate as a virtual shareholder at the Koninklijke DSM N.V. Hybrid Meeting?

▶️ As a Koninklijke DSM N.V. shareholder, you will first need to create a profile via www.abnamro.com/evoting, where you are requested to provide your mobile phone number and custody account number.

Where can I login to participate in the Hybrid Meeting as a virtual shareholder?

▶️ You can participate via the ABN AMRO platform and login via www.abnamro.com/evoting

I don’t know my login details for the ABN AMRO platform?

▶️ You can easily request a new password via the website www.abnamro.com/evoting or contact ABN AMRO via: ava@nl.abnamro.com.
Registration process

The ABN AMRO platform isn’t allowing me to login, what should I do?

Please contact ABN AMRO at ava@nl.abnamro.com or by telephone +31 (0)20 628 6070.

Can I test if I can get into the virtual environment ahead of the Hybrid Meeting?

Yes, you can do so after the Close of Registration, following the guidelines on www.abnamro.com/evoting. Should you face difficulties, please contact ava@nl.abnamro.com or by telephone +31 (0)20 628 6070.

How do I know if my bank has approved my registration for the Hybrid Meeting?

You will receive a confirmation from ABN AMRO by email. This might take a few minutes. In case the confirmation takes longer than that, please do not hesitate to contact ABN AMRO via ava@nl.abnamro.com or by telephone +31 (0)20 628 6070. We advise that you already use the testing period before the day of the Hybrid Meeting to test your access to the platform.

I haven’t received an email from ABN AMRO, what should I do?

Please contact ABN AMRO via ava@nl.abnamro.com or by telephone +31 (0)20 628 6070.
registration process

I have already registered for online participation at the Hybrid Meeting, but now I would like to participate in-person or through a proxy. Is that possible?

Changing your attendance is possible until the Close of Registration, Tuesday 3 May 2022 17:00 CET. As further specified in the convocation of the Hybrid Meeting and as stated on www.abnamro.com/evoting.

As of which moment can I login to the Hybrid Meeting?

You can login within a time frame of two hours before the start of the Hybrid Meeting. Once you have done so you are counted as a shareholder attending the Hybrid Meeting, even if you leave before the start of or any time during the Hybrid Meeting (whether or not due to an internet connection failure).
Frequently asked questions

shareholder meeting

How can I follow the Hybrid Meeting?

You will be able to follow the meeting in person or in the virtual environment via www.abnamro.com/evoting or on the DSM website.

Can I follow/participate the Hybrid Meeting if I’m not a shareholder?

Yes, to follow the webcast please visit www.dsm.com, but you cannot vote or speak.

What do I need to do to participate at the Hybrid Meeting?

You can submit your votes via proxy through ABN AMRO or attend the Hybrid Meeting online, or You can register via www.abnamro.com/evoting.

When do I need to login when I want to attend and vote the Hybrid Meeting virtually?

You will be able to login from two hours prior to the meeting until the meeting starts. The meeting will start at 14:00 CET on 10 May 2022.

How do I know that I can vote during the Hybrid Meeting?

Once the Chairman has opened the shareholder meeting, you will be able to vote until the Chairman declares that the voting will be closed after the last voting item.
Frequently asked questions

shareholder meeting

How do I know that I have voted at the Hybrid Meeting?

✈️ The application will confirm that your vote(s) has/have been received.

Can I ask questions as a virtual participant of the Hybrid Meeting?

✈️ Yes, questions about items on the agenda can be submitted prior to the Hybrid Meeting as described in the convocation. Only shareholders who submitted questions in accordance with the procedures set forth above will be given the opportunity to submit follow-up questions during the meeting for which they will receive separate instructions.

Can I also vote in advance of the Hybrid Meeting?

✈️ Yes, you can by giving a proxy voting instruction via www.abnamro.com/evoting.

I have already voted through proxy on the ABN AMRO Website, do I need to vote again?

✈️ No, your proxy voting instruction will remain valid.

I have already voted through proxy on the ABN AMRO Website, can I change my vote during the Hybrid Meeting?

✈️ If you grant a proxy voting instruction your vote has, in fact, been made before the meeting takes place and you will only be able to change your voting instruction until Close of Registration, Tuesday 3 May 2022, at 17:00 CET.
Frequently asked questions

**shareholder meeting**

I have already voted through proxy on the ABN AMRO Website, can I still follow the Hybrid Meeting?

Yes, you can via the webcast available on www.dsm.com.

I am unable to vote.

Once the Chairman has opened the shareholder meeting, you will be able to vote until the close of the last voting item of the meeting if you are a registered shareholder. Press the voting button to submit your votes. Please make sure you are connected to the internet.

How can I submit a vote?

During the meeting you will be able to vote. Press the voting button to submit your votes. When selecting the button of your choice your vote will be cast automatically. You will see a confirmation in your screen.

How can I change my vote?

You will be able to amend your votes during the meeting, you will be able to vote until the Chairman declares that the voting will be closed after the last voting item.
I appreciate the possibility to participate online at the Hybrid meeting, I wonder how Koninklijke DSM N.V. ensures that online participation will be without issues?

DSM offers the application through third parties that have gathered experience with organizing these hybrid and virtual meeting outside the Netherlands. But even though DSM has given its best efforts to ensure that shareholders are offered a best-in-market service, it cannot guarantee that shareholders may experience issues that are common to any first-generation innovative application.

Will all future DSM's AGMs take place virtually?

DSM will at its own discretion, decide on the format of the meeting before each shareholders’ meeting.

Why should I choose for online participation when I can grant a proxy voting instruction as I did before?

When you participate online, you will be able to take into account the deliberations (just before and) at the general meeting before you decide how to vote. If you grant a proxy voting instruction your vote has, in fact, been made before the meeting takes place and you will only be able to change your voting instruction until Close of Registration, Tuesday 3 May 2022, at 17:00 CET.

What will be done with all my personal data which I am asked to provide when opting for online participation?

DSM adheres to its GDPR policy, which can be found on www.dsm.com
general questions

Are there any rules and conditions set by DSM that apply to the Hybrid Meeting?
Yes, we would like to refer you to the terms and conditions relating to the Hybrid General Meeting of Shareholders that apply which can be found on www.dsm.com. If you participate online, you must read these terms.

I don’t have a smartphone, tablet or pc. Will I be able to participate the Hybrid meeting?
Unfortunately, in that case the shareholder can’t join the AGM virtually.

My internet connection isn’t working properly. Will I be able to participate the Hybrid meeting?
You will need a working internet connection during the meeting. On your phone you can also use a mobile (3G/4G/5G) signal if available or use WiFi.

My battery is almost empty. What do I do?
The shareholder is responsible for a properly functioning and charged device.

What are the terms of use?
You can find the policy regarding the Virtual General Meeting of Shareholders on www.dsm.com. If you participate online, these terms are applicable.
general questions

How do I know my privacy is protected?

DSM adheres to its GDPR policy, which can be found on www.dsm.com.

How do I know this is a safe way to vote?

The website of ABN AMRO has been thoroughly tested by various parties.

Which device should I use to participate online at the Hybrid Meeting?

You can participate at the Hybrid Meeting with any device that has a working internet connection and successfully logged in to the virtual environment via www.abnamro.com/evoting. Please make sure to have installed the latest version of your internet browser, Chrome, Firefox, Internet Explorer 11 and 10, Edge or Safari.
Frequently asked questions

general questions

The device that I will use for online participation has a camera installed: will, or can, I be made visible in the Hybrid Meeting to other participants or anyone else?

No, that will not be the case.

When I participate online, will other shareholders be informed that I am participating or do they have the possibility to know that?

No. You will be registered on the registration list of all shareholders attending the Virtual Meeting, in accordance with the provisions of DSM’s articles of association. However, this information will not be provided to other shareholders of DSM.

Who can I contact if my question is not above?

You can contact ABN AMRO via email ava@nl.abnamro.com or by telephone +31 (0)20 628 6070
exercise of rights

Are my votes valid when leaving early? Can I re-join after I have left?

Yes, assuming you have logged in successfully prior to the start of the Hybrid Meeting this will not affect the votes casted until the moment you left. Re-joining the Hybrid Meeting after you've left is possible and you will also be able to vote upon items that have been put to vote in the meantime. The polls for all items are open during the Hybrid Meeting and closed after the last voting item on the agenda has been discussed.

When there's a failure in my network connection, or my device stops working during the Virtual Meeting will I be able to login and continue to participate in the Hybrid Meeting once the connection has been restored?

Yes, assuming you have logged in successfully prior to the start of the Hybrid Meeting, you will be able to continue participating in the Hybrid Meeting after the network connection has been restored. You will also be able to vote on items that have been put to vote in the meantime. The polls for all items are open during the Hybrid Meeting and closed after the last voting item on the agenda has been discussed.

Will I be able to ask questions or make any comments to the meeting during the Hybrid Meeting when I participate online?

Yes, to ask questions, or to comment during the Hybrid meeting, you are invited to file questions prior to the AGM. Only shareholders who submitted questions in accordance with the procedures set forth above will be given the opportunity to submit follow-up questions during the meeting for which they will receive separate instructions.
exercise of rights

Are there any voting restrictions when participating online?

⇒ When participating online split-voting is not possible as it is not supported by the platform yet.

I have registered for online participation, but have sold my shares after that. Can I still vote on these shares?

⇒ Yes, according to Dutch law the 28th day before the day of the Hybrid Meeting is decisive for who will be able to vote at the Hybrid Meeting. As registration is only possible after that record date, the right to vote remains even if you have already sold your shares in the meantime.

Will the possibility of online participation affect the proceedings at the general meeting?

⇒ At the Hybrid Meeting the usual proceedings for general meetings of DSM will be followed. However, the polls for all items are open during the Hybrid Meeting and closed after the last voting item on the agenda has been discussed.
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